



June 1, 2017

Dear OmniGuide Customer,

As a valued OmniGuide client, you have our commitment to provide the highest quality customer service, product support and revolutionary products available in the Advanced Surgical Energy space. We pride ourselves on being a company focused 100% on surgeons and patients, a goal that could not be achieved without customers like you.

Our records indicate that you have purchased an adapter or laser-adapter system in order to use OmniGuide fibers with Sharplan or Luxar lasers. Accordingly, our adapters have reached their end-of-life period and as such we are notifying you of our plan to discontinue support of said laser-adapter systems effective May 30, 2018. Please be advised that in the interim we will be updating our IFUs to remove these laser systems before the support period ends, but will continue to support said devices given part availability over the coming months.

Please note that your local OmniGuide Territory Manager's stand ready to discuss this notification and a transition plan with you to ensure continued support of OmniGuide products. Please feel free to contact them with any questions you may have about this notification or next steps. Should you not know the name or contact details for your Sales Territory Manager, please contact our Customer Service Center at the following email address: [CustomerService@omni-guide.com](mailto:CustomerService@omni-guide.com). Thank you for your attention to this notice.

Sincerely,

A handwritten signature in black ink that reads "Jackie Mitchell". The signature is fluid and cursive, with the first letters of the first and last names being capitalized and prominent.

Jackie Mitchell  
Director Customer Operations