



OmniGuide, Inc.
43 Manning Rd
Billerica, MA
01821

Thursday, October 31, 2024

Dear Valued Healthcare Partners,

At OmniGuide, we understand that providing the highest level of care to your patients requires access to reliable and advanced surgical tools and supplies. That's why we remain steadfast in our commitment to ensuring you have everything you need to complete CO2 laser surgery, both now and in the future.

For nearly 20 years, we have provided a comprehensive offering of advanced laser capital, a wide range of consumable fibers, accessories, expert repair and preventative maintenance services – ensuring that your CO2 laser systems are always ready for use. As part of this commitment, we continue manufacturing our products and dispatching services from our US/Global Headquarters, in Billerica, MA to all our customers.

Whether it's delivering the latest advancements in laser technology, performing routine maintenance to keep your systems running smoothly, or offering essential upgrades, OmniGuide is here to ensure you have everything you need to perform at your best. Please note that only OmniGuide products, parts and services are designed, tested, and approved to ensure proper function of your OmniGuide laser systems.

We are dedicated to being your partner in surgical excellence, as your success remains our core focus.

Customer Service department can be reached by email via: customerservice@omni-guide.com or by phone through our 24hr toll-free center at 1-888-666-4484, option 1.

Thank you for your continued trust in OmniGuide.

Sincerely,

Tullio Cappelletto

Tullio Cappelletto
Director, Marketing and Sales